



Dear colleagues,

You will have seen from recent communications that the Evolutio service in BaNES will end on the 30 September 2020. From the 14 of September 2020, the CCG will be expanding the existing Wiltshire triage system for all optometry referrals and this will cover any patients registered with a BaNES or Wiltshire GP.

As a result of this you can now refer patients:

- via email directly to the BSW BaNES & Wiltshire Ophthalmology Triage Service.
- through the patients GP who will forward onto this service.

To refer by email please send directly to bswccg.rsseyes@nhs.net using an [nhs.net](mailto:bswccg.rsseyes@nhs.net) email address where possible.

The triage service is provided jointly by BSW CCG and Primary Eyecare Services on behalf of Avon and Wiltshire LOCs and has been running in Wiltshire for three years. Referrals are triaged by a group of experienced Optometrists who practice locally.

There is a referral template available [here](#), however you can also use your usual PMS referral format or email a letter/GOS 18 to send the indicated patient information and clinical data.

BSW referral criteria can be found here

<https://www.avonloc.co.uk/uploads/BSW%20Policies.pdf>

For cataract, YAG and oculoplastic referrals only:

If you are able to complete the additional health information with input from your patient, it would be very helpful to the referral process. This is to avoid patients being offered Independent Sector Providers when their health conditions preclude this however it is not mandatory.

The requested information can be found a word table [here](#) that can be cut and pasted into your referral and as an editable PDF [here](#).

Please note that the new referral process should not be used for urgent or emergency referrals, these should continue to be referred directly to hospital following local protocols.

Any routine referrals from CUES will be sent directly when the referral is completed within the Opera platform.

Kind regards,

Avon LOC